





SERVICES			Low season	High season	<div>DESCRIPTION OF THE BEACH</div> <div>Length: 190 mts. Area: 3.293,42 m² Location: Urbanización Playa Flamenca Bounded on the nord by: Playas de Torrevieja Bounded on the south by: Cala Estaca (Playa Flamenca) Access (location): from CN-332 Alicante-Cartagena Type of beach: natural beach with golden sand</div> <div>INDICATORS: (You can find information about the test results in the Orihuela Costa Town Hall)</div> <div>USERS SATISFACTION LEVEL ABOUT THE FOLLOWING SERVICES: Police & Emergency Services; Life-Guard Services; Public Information Panels; Beach Cleaning; Maintenance of Walkways & Rubbish Bins; Access to/from Beaches; Public Hygiene Services Toilets/Showers)</div> <div>CLEANING AND SELECTIVE CLEARING<ul style="list-style-type: none">- % compliance of the scheduled cleaning.- % compliance of emptying of the wastepaper baskets and recycling bins.- % compliance of the scheduled sand cleaning of the beach.</div> <div>QUALITY OF THE BEACH<ul style="list-style-type: none">- % of the optimal results of the sea water analysis.- % green, yellow, red flags in the period.- Degree of satisfaction of the beach users.</div> <div>MAINTENANCE OF THE BEACH INSTALLATIONS<ul style="list-style-type: none">- % compliance of the scheduled maintenance of the beach installations and equipment</div> <div>INFORMATION SERVICES<ul style="list-style-type: none">- % of days that information panels were completed and in line.- %of days that the information flag was flown/displayed to inform about the sea conditions.</div> <div>SECURITY, RESCUE AND FIRST AID<ul style="list-style-type: none">- % compliance of schedules of First-Aid services.- Number of incidents from the Local Police- Number of incidents, first aid, transfers to a health centre/hospital and rescues (lifeguards)- % of attended incidents from the rescue services in less than 4 minutes from the time when the incident was first communicated- Number of days when the beach was closed for public safety.- Number of people who have used the floating beach chair (Amphibious Chair).</div>									
ANALYSIS OF SEAWATER			NO	YES										
MICROBIOLOGICAL TESTING OF THE FOOT SHOWERS			NO	YES										
SIGNS FOR RESTRICTIVE AREAS EXCLUSIVELY FOR BEACH USERS			NO	YES										
REPORT OF CURRENT SEA CONDITIONS, INFORMATIVE FLAGS ABOUT CURRENT SEA CONDITIONS AND PRESENCE OF JELLYFISH			NO	YES										
CLOSING OF THE BEACH IN THE CASE OF POTENTIAL RISKS FOR PUBLIC			YES	YES										
LIFEGUARDS, LIFEBOAT AND FIRST AID			HOLY WEEK	YES										
SERVICE OF POLICE VIGILANCE			YES	YES										
SERVICE OF SEAWEED CLEARING			NO	YES										
BEACH VIGILANCE			NO	NO										
BLUE FLAG			-	YES										
RENTAL OF SUNBEDS AND SUN-UMBRELLAS			NO	NO										
RENTAL OF PADDLE BOATS			NO	NO										
DAILY SAND CLEANING AND CLEARANCE OF WASTEPAPER BASKETS AND RUBBISH BINS			NO	YES										
SERVICE & DAILY MAINTENANCE OF BEACH EQUIPMENT			NO	YES										
PUBLIC TRANSPORT			NO	NO										
TOURIST INFORMATION DESK			NO	NO										
INSTALLATIONS AND EQUIPMENT			Low season	High season	<div>SERVICE CARD OF THE BEACH PUNTA PRIMA</div> <div></div>									
INFORMATION BOARD			YES	YES										
WASTEPAPER BASKETS AT THE EXIT			YES	YES										
WALKWAYS/GANGWAYS AT ENTRANCE/EXIT			NO	YES										
FOOT SHOWER AT THE EXIT			NO	YES										
SNACK BARS			NO	NO										
TOILET			NO	NO										
RECYCLING BINS AT THE EXIT			NO	YES										
SMALL SHELTER FOR LIFEGUARDS			NO	YES										
BEACH WATCHTOWERS			NO	YES										
CHILDREN PLAY AREA			NO	NO										
FLOATING BEACH CHAIR (AMPHIBIOUS CHAIR FOR DISABLED)			NO	NO										
PARKING SPACES FOR DISABLED PEOPLE			YES	YES										
ACCESS RAMP			YES	NO										
TOILETS FOR DISABLED PEOPLE			NO	NO										
ELEVATOR (check timetable at the information board)			NO	YES										
EXERCISE ZONE			NO	NO										
<div>HOW CAN YOU HELP US? WITH RESPONSIBLE BEACH BEHAVIOUR</div> <div><ul style="list-style-type: none">- Follow the beach warning signs and the regulations for coastal protection.- Be cautious and respect the sea conditions which the flags indicate.- Practice water sport and fishing with rigorous attention to the regulations and safety requirements.- For your security follow the directions and advice of the lifeguards.- Follow COVID-19 recommendations givenPlease keep in mind:<ul style="list-style-type: none">- It is prohibited to operate any motorized vehicle on the beach and camping is forbidden.- It is forbidden to dispose of waste and rubbish except in the containers provided.- The mooring of boats in high season is prohibited.- Animals are prohibited from beach areas.- Unauthorized selling of goods and services is prohibited on the beach and beach areas.- It is prohibited to place sun-umbrellas and seating on the beach before 9:00 hours.- In the bathing areas it is prohibited to practice sports or game activities which could be a nuisance or danger to others.- Noise is a disturbance to the people and to the environment. Please respect the tranquility and rest of others.<ul style="list-style-type: none">- The use of soaps and detergents is prohibited in the beach installations.</div>					<div>UNDERTAKINGS IN HIGH SEASON</div> <div>Analysis of sea water quality and publication of the results Flying and displaying of the flags which inform about the sea conditions according to the meteorological or the presence of a sea plagues, such as jellyfish, or waste water Guaranty the service of police vigilance, every day, continuously Establishment of designated areas with buoys for the exclusive use for the beach users and channeled area for embarking Guaranty that the licenses holders of the temporary installations adjust their activities to regulated conditions Mechanical cleaning and daily screening of the sand Maintaining the information panels in a good condition Maintaining the foot showers for optimum functionality Provision for persons with reduced mobility, portable toilets, changing rooms, shade adapted areas. Presence of lifeguards every day, continuously Daily and continuous collection of the contents of the waste baskets and rubbish bins Closing beach reason: notified by megaphone. When open: notified on information board</div> <div>UNDERTAKINGS IN LOW SEASON</div> <div>Guaranty of a vigilant Police service. Maintaining the information panels in a good condition. Fortnightly collection of the contents of the waste paper baskets and rubbish bins. Mechanical cleaning sand sieve, if the Technician of Cleaning Dpt considers it necessary</div>					<div>TIMETABLE</div> <div>DAILY SAND CLEANING, CLEARANCE WASTEPAPER BASKETS-RUBISH BINS From 22:00h to 14:00h LIFEGARD, LIFEBOATS From 15th June to 15th September From 10:00h to 20:00h</div>				
<div>NEAREST HOSPITAL: Hospital Comarcal de Torrevieja, about 7 Km. away (Los Balcones; N332 →CV 95)</div> <div>Emergency: 112 Local Police: 092 ---649.900.304 National Police: 091</div>														
<div>COMPLAINS AND SUGGESTIONS – Plaza del Oriol, 1 03189 Orihuela Costa</div> <div>You can present your complaints, reclamations or suggestions about the beach service in the Municipal Office of Coast from Monday to Friday from 9:00 to 14:00</div> <div> 966.07.61.00  966.76.12.50  costa@orihuela.es</div>					<div>MUNICIPAL OFFICE OF TOURIST INFORMATION FOR THE BEACHES OF ORIHUELA – Plaza del Oriol, 1 03189 Orihuela Costa</div> <div>Here you can find information about Hotels, Bars and Restaurants, social and cultural activities, etc.</div> <div>Opening hours: from Monday to Friday, from 8:30 to 14:30 – info 24h Touch Screens located in Orihuela Costa Town Hall and C.Cial. Zenia Boulevard</div> <div>966.76.12.50  touristinfo_orihuelap@gva.es</div>					<div> 966.07.61.00 </div>				
HIGH SEASON: From 15 June to 15 September. HIGHEST SEASON: 1 July to 31 August					LOW SEASON: From 16 September to 14 June					JUNE/2024				