






SERVICES			DESCRIPTION OF THE BEACH																																																			
ANALYSIS OF SEAWATER	Low season	High season	<b>Length: 312 mts.</b> <b>Area: 15.203,65 m²</b> <b>Location: Urbanización Cabo Roig</b> <b>Bounded on the nord by: Cala Bosque (La Zenia)</b> <b>Bounded on the south by: Playa La Caleta (Cabo Roig)</b> <b>Access (location): from CN-332 Alicante-Cartagena</b> <b>Type of beach: natural beach with golden sand</b>																																																			
MICROBIOLOGICAL TESTING OF THE FOOT SHOWERS	NO	YES																																																				
SIGNS FOR RESTRICTIVE AREAS EXCLUSIVELY FOR BEACH USERS	NO	YES																																																				
REPORT OF CURRENT SEA CONDITIONS, INFORMATIVE FLAGS ABOUT CURRENT SEA CONDITIONS AND PRESENCE OF JELLYFISH	NO	YES																																																				
CLOSING OF THE BEACH IN THE CASE OF POTENTIAL RISKS FOR PUBLIC	YES	YES																																																				
LIFEGUARDS, LIFEBOAT AND FIRST AID	HOLLY WEEK	YES	<b>INDICATORS: (You can find information about the test results in the Orihuela Costa Town Hall)</b>																																																			
SERVICE OF POLICE VIGILANCE	YES	YES																																																				
SERVICE OF SEAWEED CLEARING	NO	YES																																																				
BEACH VIGILANCE	NO	NO																																																				
BLUE FLAG	-	YES																																																				
RENTAL OF SUNBEDS AN SUN-UMBRELLAS	NO	YES	<b>USERS SATISFACTION LEVEL ABOUT THE FOLLOWING SERVICES:</b> Police & Emergency Services; Life-Guard Services; Public Information Panels; Beach Cleaning; Maintenance of Walkways & Rubbish Bins; Access to/from Beaches; Public Hygiene Services Toilets/Showers)																																																			
RENTAL OF PADDLE BOATS	NO	NO																																																				
DAILY SAND CLEANING AND CLEARANCE OF WASTEPAPER BASKETS AND RUBBISH BINS	NO	YES																																																				
SERVICE & DAILY MAINTENANCE OF BEACH EQUIPMENT	NO	YES																																																				
PUBLIC TRANSPORT	NO	NO																																																				
TOURIST INFORMATION DESK	NO	NO	<b>CLEANING AND SELECTIVE CLEARING</b> <ul style="list-style-type: none"><li>- % compliance of the scheduled cleaning.</li><li>- % compliance of emptying of the wastepaper baskets and recycling bins.</li><li>- % compliance of the scheduled sand cleaning of the beach.</li></ul> <b>QUALITY OF THE BEACH</b> <ul style="list-style-type: none"><li>- % of the optimal results of the sea water analysis.</li><li>- % green, yellow, red flags in the period.</li><li>- Degree of satisfaction of the beach users.</li></ul> <b>MAINTENANCE OF THE BEACH INSTALLATIONS</b> <ul style="list-style-type: none"><li>- % compliance of the scheduled maintenance of the beach installations and equipment</li></ul> <b>INFORMATION SERVICES</b> <ul style="list-style-type: none"><li>- % of days that information panels were completed and in line.</li><li>- %of days that the information flag was flown/displayed to inform about the sea conditions.</li></ul>          <b>SECURITY, RESCUE AND FIRST AID</b> <ul style="list-style-type: none"><li>- % compliance of schedules of First-Aid services.</li><li>- % compliance of schedules of Police.</li><li>- Number of incidents from the Local Police</li><li>- Number of incidents, first aid, transfers to a health centre/hospital and rescues (lifeguards)</li><li>- % of attended incidents from the rescue services in less than 4 minutes from the time when the incident was first communicated</li><li>- Number of days when the beach was closed for public safety.</li><li>- Number of people who have used the floating beach chair (Amphibious Chair).</li></ul>																																																			
<table><tr><th>INSTALLATIONS AND EQUIPMENT</th><th>Low season</th><th>High season</th></tr><tr><td>INFORMATION BOARD</td><td>YES</td><td>YES</td></tr><tr><td>WASTEPAPER BASKETS AT THE EXIT</td><td>YES</td><td>YES</td></tr><tr><td>WALKWAYS/GANGWAYS AT ENTRANCE/EXIT</td><td>NO</td><td>YES</td></tr><tr><td>FOOT SHOWER AT THE EXIT</td><td>NO</td><td>YES</td></tr><tr><td>SNACK BARS</td><td>NO</td><td>YES</td></tr><tr><td>TOILET</td><td>NO</td><td>YES</td></tr><tr><td>RECYCLING BINS AT THE EXIT</td><td>NO</td><td>YES</td></tr><tr><td>SMALL SHELTER FOR LIFEGUARDS</td><td>NO</td><td>YES</td></tr><tr><td>BEACH WATCHTOWERS</td><td>NO</td><td>YES</td></tr><tr><td>CHILDREN PLAY AREA</td><td>NO</td><td>NO</td></tr><tr><td>FLOATING BEACH CHAIR (AMPHIBIOUS CHAIR FOR DISABLED)</td><td>NO</td><td>YES</td></tr><tr><td>PARKING SPACES FOR DISABLED PEOPLE</td><td>YES</td><td>YES</td></tr><tr><td>ACCESS RAMP</td><td>YES</td><td>YES</td></tr><tr><td>TOILETS FOR DISABLED PEOPLE</td><td>NO</td><td>YES</td></tr><tr><td>EXERCISE ZONE</td><td>NO</td><td>NO</td></tr></table>					INSTALLATIONS AND EQUIPMENT	Low season	High season	INFORMATION BOARD	YES	YES	WASTEPAPER BASKETS AT THE EXIT	YES	YES	WALKWAYS/GANGWAYS AT ENTRANCE/EXIT	NO	YES	FOOT SHOWER AT THE EXIT	NO	YES	SNACK BARS	NO	YES	TOILET	NO	YES	RECYCLING BINS AT THE EXIT	NO	YES	SMALL SHELTER FOR LIFEGUARDS	NO	YES	BEACH WATCHTOWERS	NO	YES	CHILDREN PLAY AREA	NO	NO	FLOATING BEACH CHAIR (AMPHIBIOUS CHAIR FOR DISABLED)	NO	YES	PARKING SPACES FOR DISABLED PEOPLE	YES	YES	ACCESS RAMP	YES	YES	TOILETS FOR DISABLED PEOPLE	NO	YES	EXERCISE ZONE	NO	NO	<b>SERVICE CARD OF THE BEACH</b> <b>CALA CAPITAN (CABO ROIG)</b> <div></div>	
INSTALLATIONS AND EQUIPMENT	Low season	High season																																																				
INFORMATION BOARD	YES	YES																																																				
WASTEPAPER BASKETS AT THE EXIT	YES	YES																																																				
WALKWAYS/GANGWAYS AT ENTRANCE/EXIT	NO	YES																																																				
FOOT SHOWER AT THE EXIT	NO	YES																																																				
SNACK BARS	NO	YES																																																				
TOILET	NO	YES																																																				
RECYCLING BINS AT THE EXIT	NO	YES																																																				
SMALL SHELTER FOR LIFEGUARDS	NO	YES																																																				
BEACH WATCHTOWERS	NO	YES																																																				
CHILDREN PLAY AREA	NO	NO																																																				
FLOATING BEACH CHAIR (AMPHIBIOUS CHAIR FOR DISABLED)	NO	YES																																																				
PARKING SPACES FOR DISABLED PEOPLE	YES	YES																																																				
ACCESS RAMP	YES	YES																																																				
TOILETS FOR DISABLED PEOPLE	NO	YES																																																				
EXERCISE ZONE	NO	NO																																																				
<b>HOW CAN YOU HELP US? WITH RESPONSIBLE BEACH BEHAVIOUR</b> <ul style="list-style-type: none"><li>- Follow the beach warning signs and the regulations for coastal protection.</li><li>- Be cautious and respect the sea conditions which the flags indicate.</li><li>- Practice water sport and fishing with rigorous attention to the regulations and safety requirements.</li><li>- For your security follow the directions and advice of the lifeguards.</li><li>- Follow COVID-19 recommendations given.</li></ul> Please keep in mind: <ul style="list-style-type: none"><li>- It is prohibited to operate any motorized vehicle on the beach and camping is forbidden.</li><li>- It is forbidden to dispose of waste and rubbish except in the containers provided.</li><li>- The mooring of boats in high season is prohibited.</li><li>- Animals are prohibited from beach areas.</li><li>- Unauthorized selling of goods and services is prohibited on the beach and beach areas.</li><li>- It is prohibited to place sun-umbrellas and seating on the beach before 9:00 hours.</li><li>- In the bathing areas it is prohibited to practice sports or game activities which could be a nuisance or danger to others.</li><li>- Noise is a disturbance to the people and to the environment. Please respect the tranquility and rest of others.</li><li>- The use of soaps and detergents is prohibited in the beach installations.</li></ul>			<b>UNDERTAKINGS IN HIGH SEASON</b> <p>Analysis of sea water quality and publication of the results</p> <p>Flying and displaying of the flags which inform about the sea conditions according to the meteorological conditions or the presence of a sea plagues, such as jellyfish, or waste water</p> <p>Guaranty the service of police vigilance, every day, continuously</p> <p>Establishment of designated areas with buoys for the exclusive use for the beach users and channeled area for embarking</p> <p>Guaranty that the licenses holders of the temporary installations adjust their activities to regulated conditions</p> <p>Mechanical cleaning and daily screening of the sand</p> <p>Maintaining the information panels in a good condition</p> <p>Maintaining the foot showers for optimum functionality</p> <p>Provision for persons with reduced mobility, portable toilets, changing rooms, shade adapted areas.</p> <p>Presence of lifeguards every day, continuously</p> <p>Daily and continuous collection of the contents of the waste baskets and rubbish bins</p> <p>Closing beach reason: notified by megaphone. When open: notified on information board</p> <b>UNDERTAKINGS IN LOW SEASON</b> <p>Guaranty of a vigilant Police service.</p> <p>Maintaining the information panels in a good condition.</p> <p>Fortnightly collection of the contents of the waste paper baskets and rubbish bins.</p> <p>Mechanical cleaning sand sieve, if the Technician of Cleaning Dpt. considers it necessary.</p>		<b>TIMETABLE</b>  <b>DAILY SAND CLEANING -CLEARANCE WASTEPAPER BASKETS -RUBBISH BINS</b> From 22:00h to 14:00h  <b>LIFEGUARDS, LIFEBOAT</b> From 15th June to 15th September From 10:00h to 20:00h																																																	
<b>NEAREST HOSPITAL:</b> Hospital Comarcal de Torrevieja, about 7 Km. away (Los Balcones; N332 →CV 95) <b>Emergency: 112      Local Police: 092 ---649.900.304      National Police: 091</b>																																																						
<b>COMPLAINS AND SUGGESTIONS – Plaza del Oriol, 1 03189 Orihuela Costa</b> <p>You can present your complaints, reclamations or suggestions about the beach service in the Municipal Office of Coast from Monday to Friday from 9:00 to 14:00 ☎ 966.07.61.00 📠 966.76.12.50 ✉ costa@orihuela.es</p>			<b>MUNICIPAL OFFICE OF TOURIST INFORMATION FOR THE BEACHES OF ORIHUELA – Plaza del Oriol, 1 03189 Orihuela Costa</b> <p>Here you can find information about Hotels, Bars and Restaurants, social and cultural activities, etc.</p> <p>Opening hours: from Monday to Friday, from 8:30 to 14:30 – info 24h Touch Screens located In Orihuela Costa Town Hall and C.Cial. Zenia Boulevard 966.76.12.50 ✉ touristinfo_orihuelap@gva.es</p>																																																			
HIGH SEASON: From 15 June to 15 September. HIGHEST SEASON: 1 July to 31 August			LOW SEASON: From 16 September to 14 June																																																			
			JUNE/2025																																																			