SERVICES	Low	High	
	season	season	DESCRIPTION OF THE BEACH
ANALYSIS OF SEAWATER	NO	YES	
MICROBIOLOGICAL TESTING OF THE FOOT SHOWERS	NO	YES	Length: 224 mts.
SIGNS FOR RESTRICTIVE AREAS EXCLUSIVELY FOR BEACH USERS	NO	YES	Area: 6.778,05 m ²
REPORT OF CURRENT SEA CONDITIONS, INFORMATIVE FLAGS ABOUT CURRENT SEA CONDITIONS AND PRESENCE OF JELLYFISH	NO	YES	Location: Urbanización Playa Flamenca Bounded on the nord by: Cala Mosca (Playa Flam
CLOSING OF THE BEACH IN THE CASE OF POTENTIAL RISKS FOR PUBLIC	YES	YES	Bounded on the south by: Cala Cerrada (La Zenia Access (location): from CN-332 Alicante-Cartagen
LIFEGUARDS, LIFEBOAT AND FIRST AID	HOLY WEEK	YES	,
SERVICE OF POLICE VIGILANCE	YES	YES	Type of beach: natural beach with golden sand
SERVICE OF SEAWEED CLEARING	NO	YES	
BEACH VIGILANCE	NO	NO	INDICATORS: (You can find information about the test resul
BLUE FLAG	-	SI	
RENTAL OF SUNBEDS AND SUN-UMBRELLAS	NO	NO	USERS SATISFACTION LEVEL ABOUT THE FOLLOWING SERVICES: PO
RENTAL OF PADDLE BOATS	NO	NO	Maintenance of Walkways & Rubbish Bins; Access to/from Beaches
DAILY SAND CLEANING AND CLEARANCE OF WASTEPAPER BASKETS AND RUBBISH BINS	NO	YES	CLEANING AND SELECTIVE CLEARING - % compliance of the scheduled cleani compliance of emptying of the was compliance of the scheduled sand
SERVICE & DAILY MAINTENANCE OF BEACH EQUIPMENT	NO	YES	70 compliance of the scheduled sand
PUBLIC TRANSPORT	NO	NO	- % of the optimal results of the sea wa
TOURIST INFORMATION DESK	NO	NO	QUALITY OF THE BEACH - % green, yellow, red flags in the perio
INSTALACIONES Y EQUIPAMIENTOS Low High			- Degree of satisfaction of the beach us
INSTALLATIONS AND EQUIPMENT season season SERV	/ICE CARD	OF THE	MAINTENANCE OF THE - % compliance of the scheduled maint

INSTALACIONES Y EQUIPAMIENTOS INSTALLATIONS AND EQUIPMENT	Low season	High season
NFORMATION BOARD WASTEPAPER BASKETS AT THE EXIT	YES YES	YES YES
WALKWAYS/GANGWAYS AT ENTRANCE/EXIT	NO	YES
FOOT SHOWER AT THE EXIT	NO	YES
SNACK BARS	NO	NO
TOILET	NO	NO
RECYCLING BINS AT THE EXIT	NO	YES
SMALL SHELTER FOR LIFEGUARDS	NO	YES
BEACH WATCHTOWERS	NO	YES
CHILDREN PLAY AREA	NO	NO
FLOATING BEACH CHAIR (AMPHIBIOUS CHAIR FOR DISABLED)	NO	NO
PARKING SPACES FOR DISABLED PEOPLE	YES	YES
ACCESS RAMP	YES	YES
TOILETS FOR DISABLED PEOPLE	NO	NO
EXERCISE ZONE	NO	NO

BEACH

CALA ESTACA

(PLAYA FLAMENCA)

DESCRIPTION OF THE BEACH

Bounded on the nord by: Cala Mosca (Playa Flamenca) Bounded on the south by: Cala Cerrada (La Zenia) Access (location): from CN-332 Alicante-Cartagena



NDICATORS: (You can find information about the test results in the Orihuela Costa Town Hall)

JSERS SATISFACTION LEVEL ABOUT THE FOLLOWING SERVICES: Police & Emergency Services; Life-Guard Services; Public Information Panels; Beach Cleaning; Maintenance of Walkways & Rubbish Bins; Access to/from Beaches; Public Hygiene Services Toilets/Showers)

- % compliance of the scheduled cleaning.
- % compliance of emptying of the wastepaper baskets and recycling bins.
- % compliance of the scheduled sand cleaning of the beach.
- % of the optimal results of the sea water analysis.
- QUALITY OF THE BEACH % green, yellow, red flags in the period.
 - Degree of satisfaction of the beach users.

MAINTENANCE OF THE **BEACH INSTALLATIONS**

% compliance of the scheduled maintenance of the beach installations and equipment

INFORMATION SERVICES

- %% of days that information panels were completed and in line.
- %of days that the information flag was flown/displayed to inform about the sea conditions.

- % compliance of schedules of First-Aid services.

- Number of incidents from the Local Police

- SECURITY, RESCUE AND Number of incidents, first aid, transfers to a health centre/hospital and rescues (lifeguards)
 - % of attended incidents from the rescue services in less than 4 minutes from the time when the incident was first communicated
 - Number of days when the beach was closed for public safety.
 - Number of people who have used the floating beach chair (Amphibious Chair).

HOW CAN YOU HELP US? WITH RESPONSIBLE BEACH BEHAVIOUR

- Follow the beach warning signs and the regulations for coastal protection. - Be cautious and respect the sea conditions which the flags indicate.
- Practice water sport and fishing with rigorous attention to the regulations and safety requirements. - For your security follow the directions and advice of the lifeguards.
- Follow COVID-19 Recommendations given

Please keep in mind:

- It is prohibited to operate any motorized vehicle on the beach and camping is forbidden.
- It is forbidden to dispose of waste and rubbish except in the containers provided.
- The mooring of boats in high season is prohibited.
- Animals are prohibited from beach areas.
- Unauthorized selling of goods and services is prohibited on the beach and beach areas.
- It is prohibited to place sun-umbrellas and seating on the beach before 9:00 hours.
- In the bathing areas it is prohibited to practice sports or game activities which could be a nuisance or danger to others.
- Noise is a disturbance to the people and to the environment. Please respect the tranquility and
- The use of soaps and detergents is prohibited in the beach installations.

NEAREST HOSPITAL: Hospital Comarcal de Torrevieja, about 7 Km. away (Los Balcones; N332 →CV 95)

Emergency: 112 Local Police: 092 --- 649.900.304 National Police: 091

UNDERTAKINGS IN HIGH SEASON

Analysis of sea water quality and publication of the results

Flying and displaying of the flags which inform about the sea conditions according to the meteorological or the presence of a sea plagues, such as jellyfish, or waste water

Guaranty the service of police vigilance, every day, continuously

Establishment of designated areas with buoys for the exclusive use for the beach users and channeled area for embarking

Guaranty that the licenses holders of the temporary installations adjust their activities to regulated conditions

Mechanical cleaning and daily screening of the sand

Maintaining the information panels in a good condition

Maintaining the foot showers for optimum functionality

Provision for persons with reduced mobility, portable toilets, changing rooms, shade adapted areas.

Presence of lifeguards every day, continuously

Daily and continuous collection of the contents of the waste baskets and rubbish bins

Closing beach reason: notified by megaphone. When open: notified on information board

UNDERTAKINGS IN LOW SEASON

Guaranty of a vigilant Police service.

Maintaining the information panels in a good condition.

Fortnightly collection of the contents of the waste paper baskets and rubbish bins.

Mechanical cleaning sand sieve, if the Technician of Cleaning Dpt. considers it necessary.

TIMETABLE

DAILY SAND CLEANING -CLEARANCE WASTEPAPER BASKETS - RUBBISH BINS

From 22:00h to 14:00h

LIFEGUARDS, LIFEBOAT

From 15 th June to 15 th September From 10:00h to 20:00h

COMPLAINS AND SUGGESTIONS - Plaza del Oriol, 1 03189 Orihuela Costa

You can present your complaints, reclamations or suggestions about the beach service in the Municipal Office of Coast from Monday to Friday from 9:00 to 14:00 ☐ 966.07.61.00 **1** 966.76.12.50 ♠ costa@orihuela.es

MUNICIPAL OFFICE OF TOURIST INFORMATIÓN FOR THE BEACHES OF ORIHUELA - Plaza del Oriol, 1 03189 Orihuela Costa

Here you can find information about Hotels, Bars and Restaurants, social and cultural activities, etc. Opening hours: from Monday to Friday, from 8:30 to 14:30 – info 24h Touch Screens located in Orihuela Costa Town Hall and C.Cial Zenia Boulevard 1 touristinfo_orihuelap@gva.e

□ 966.07.61.00 🗊