



SERVICES			Low season	High season	DESCRIPTION OF THE BEACH		
ANALYSIS OF SEAWATER			NO	YES			
MICROBIOLOGICAL TESTING OF THE FOOT SHOWERS			NO	YES			
SIGNS FOR RESTRICTIVE AREAS EXCLUSIVELY FOR BEACH USERS			NO	YES			
REPORT OF CURRENT SEA CONDITIONS, INFORMATIVE FLAGS ABOUT CURRENT SEA CONDITIONS AND PRESENCE OF JELLYFISH			NO	YES			
CLOSING OF THE BEACH IN THE CASE OF POTENTIAL RISKS FOR PUBLIC			YES	YES			
LIFEGUARDS, LIFEBOAT AND FIRST AID			HOLY WEEK	YES			
SERVICE OF POLICE VIGILANCE			YES	YES			
SERVICE OF SEAWEED CLEARING			NO	YES			
BEACH VIGILANCE			NO	NO			
BLUE FLAG			-	YES	INDICATORS: (You can find information about the test results in the Orihuela Costa Town Hall)		
RENTAL OF SUNBEDS AND SUN-UMBRELLAS			NO	YES	USERS SATISFACTION LEVEL ABOUT THE FOLLOWING SERVICES: Police & Emergency Services; Life-Guard Services; Public Information Panels; Beach Cleaning; Maintenance of Walkways & Rubbish Bins; Access to/from Beaches; Public Hygiene Services Toilets/Showers)		
RENTAL OF PADDLE BOATS			NO	YES	CLEANING AND SELECTIVE CLEARING	<ul style="list-style-type: none">- % compliance of the scheduled cleaning.- % compliance of emptying of the wastepaper baskets and recycling bins.- % compliance of the scheduled sand cleaning of the beach.	
DAILY SAND CLEANING AND CLEARANCE OF WASTEPAPER BASKETS AND RUBBISH BINS			NO	YES			
SERVICE & DAILY MAINTENANCE OF BEACH EQUIPMENT			NO	YES			
PUBLIC TRANSPORT			NO	NO	QUALITY OF THE BEACH	<ul style="list-style-type: none">- % of the optimal results of the sea water analysis.- % green, yellow, red flags in the period.- Degree of satisfaction of the beach users.	
TOURIST INFORMATION DESK			NO	NO			
MAINTENANCE OF THE BEACH INSTALLATIONS							INFORMATION SERVICES
INFORMATION SERVICES							
SECURITY, RESCUE AND FIRST AID					SECURITY, RESCUE AND FIRST AID	<ul style="list-style-type: none">- % compliance of schedules of First-Aid services.- % compliance of schedules of Police.- Number of incidents from the Local Police- Number of incidents, first aid, transfers to a health centre/hospital and rescues (lifeguards)- % of attended incidents from the rescue services in less than 4 minutes from the time when the incident was first communicated- Number of days when the beach was closed for public safety.- Number of people who have used the floating beach chair (Amphibious Chair).	
UNDERTAKINGS IN HIGH SEASON							
Analysis of sea water quality and publication of the results							
Flying and displaying of the flags which inform about the sea conditions according to the meteorological or the presence of a sea plagues, such as jellyfish, or waste water							
Guaranty the service of police vigilance, every day, continuously							
Establishment of designated areas with buoys for the exclusive use for the beach users and channeled area for embarking							
Guaranty that the licenses holders of the temporary installations adjust their activities to regulated conditions							
Mechanical cleaning and daily screening of the sand							
Maintaining the information panels in a good condition							
Maintaining the foot showers for optimum functionality							
Provision for persons with reduced mobility, portable toilets, changing rooms, shade adapted areas.							
Presence of lifeguards every day, continuously							
Daily and continuous collection of the contents of the waste baskets and rubbish bins							
Closing beach reason: notified by megaphone. When open: notified on information board							
UNDERTAKINGS IN LOW SEASON							
Guaranty of a vigilant Police service.							
Maintaining the information panels in a good condition.							
Fortnightly collection of the contents of the waste paper baskets and rubbish bins.							
Mechanical cleaning sand sieve, if the Technician of Cleaning Dpt.considers it necessary.							
TIMETABLE							
DAILY SAND CLEANING -CLEARANCE WASTEPAPER BASKETS -RUBBISH BINS							
From 22:00h to 14:00h							
LIFEGUARDS, LIFEBOAT							
From 15 th June to 15 th September							
From 10:00h to 20:00h							
NEAREST HOSPITAL: Hospital Comarcal de Torrevieja, about 7 Km. away (Los Balcones; N332 →CV 95)							
Emergency: 112 Local Police: 092 ---649.900.304 National Police: 091							
COMPLAINS AND SUGGESTIONS – Plaza del Oriol, 1 03189 Orihuela Costa			MUNICIPAL OFFICE OF TOURIST INFORMACIÓN FOR THE BEACHES OF ORIHUELA – Plaza del Oriol, 1 03189 Orihuela Costa				
You can present your complaints, reclamations or suggestions about the beach service in the Municipal Office of Coast from Monday to Friday from 9:00 to 14:00 ☎ 966.07.61.00 📠 966.76.12.50 ✉ costa@orihuela.es			Here you can find information about Hotels, Bars and Restaurants, social and cultural activities, etc. Opening hours: from Monday to Friday, from 8:30 to 14:30 – info 24h Touch Screens located in Orihuela Costa Town Hall and C. Cial. Zenia Boulevard ☎ 966.76.12.50 ✉ touristinfo_orihuelap@gva.es				
HIGH SEASON: From 15 June to 15 September. HIGHEST SEASON: 1 July to 31 August			LOW SEASON: From 16 September to 14 June				
			JUNE/2025				