SERVICES	Low	High	
ANALYSIS OF SEAWATER	season	season YES	4
MICROBIOLOGICAL TESTING OF THE FOOT SHOWERS	NO NO	YES	L
SIGNS FOR RESTRICTIVE AREAS EXCLUSIVELY FOR BEACH USERS	NO	YES	A
	INO	TES	
REPORT OF CURRENT SEA CONDITIONS, INFORMATIVE FLAGS ABOUT CURRENT SEA CONDITIONS AND PRESENCE OF JELLYFISH	NO	YES	L B
CLOSING OF THE BEACH IN THE CASE OF POTENTIAL RISKS FOR PUBLIC	YES	YES	В
LIFEGUARDS, LIFEBOAT AND FIRST AID	HOLY WEEK	YES	A
SERVICE OF POLICE VIGILANCE	YES	YES	Т
SERVICE OF SEAWEED CLEARING	NO	YES	
BEACH VIGILANCE	NO	NO	
BLUE FLAG	-	YES	IN
RENTAL OF SUNBEDS AND SUN-UMBRELLAS	NO	NO	US
			Ma
RENTAL OF PADDLE BOATS	NO	NO	
DAILY SAND CLEANING AND CLEARANCE OF WASTEPAPER BASKETS AND RUBBISH BIN:	S NO	YES	9
SERVICE & DAILY MAINTENANCE OF BEACH EQUIPMENT	NO	YES	
PUBLIC TRANSPORT	NO	NO	
TOURIST INFORMATION DESK	NO	NO	QI
INSTALLATIONS AND EQUIPMENT  Low High season season Season	NUCE CARD	<b>SE TUE</b>	
Season Season Season	RVICE CARD (	JF I HE	N

YES

YES

NO

NO

NO

NO

NO

NO

NO

NO

NO

YES

YES

NO

NO

YES

YES

YES

YES

YES YES

YES

YES

YES

NO

NO

YES

YES

YES

NO

SERVICE CARD OF THE
BEACH
<b>MIL PALMERAS</b>







# **DESCRIPTION OF THE BEACH**

Length: 252 mts. Area: 4.622.58 m<sup>2</sup>

Location: Urbanización Mil Palmeras

Bounded on the nord by: Playa Barranco Rubio Bounded on the south by: Pilar de la Horadada Access (location): from CN-332 Alicante-Cartagena Type of beach: natural beach with golden sand



## NDICATORS: (You can find information about the test results in the Orihuela Costa Town Hall)

SERS SATISFACTION LEVEL ABOUT THE FOLLOWING SERVICES: Police & Emergency Services; Life-Guard Services; Public Information Panels; Beach Cleaning; laintenance of Walkways & Rubbish Bins; Access to/from Beaches; Public Hygiene Services Toilets/Showers)

**CLEANING AND** SELECTIVE CLEARING

- % compliance of the scheduled cleaning.
- % compliance of emptying of the wastepaper baskets and recycling bins.
- % compliance of the scheduled sand cleaning of the beach.
- % of the optimal results of the sea water analysis.
- QUALITY OF THE BEACH % green, yellow, red flags in the period.
  - Degree of satisfaction of the beach users.

MAINTENANCE OF THE BEACH INSTALLATIONS

% compliance of the scheduled maintenance of the beach installations and equipment

INFORMATION SERVICES

**FIRST AID** 

- Number of infractions of a serious nature committed by beach concessionaires for their services.

- % compliance of schedules of First-Aid services.

- % compliance of schedules of Police.

SECURITY. RESCUE AND

- Number of incidents from the Local Police
- Number of incidents, first aid, transfers to a health centre/hospital and rescues (lifeguards)
- % of attended incidents from the rescue services in less than 4 minutes from the time when the incident was first communicated
- Number of days when the beach was closed for public safety.
- Number of people who have used the floating beach chair (Amphibious Chair).

### HOW CAN YOU HELP US? WITH RESPONSIBLE BEACH BEHAVIOUR

- Follow the beach warning signs and the regulations for coastal protection.
- Be cautious and respect the sea conditions which the flags indicate.

FLOATING BEACH CHAIR (AMPHIBIOUS CHAIR FOR

- Practice water sport and fishing with rigorous attention to the regulations and safety requirements.
- For your security follow the directions and advice of the lifeguards.
- Follow COVID-19 recommendations given

PARKING SPACES FOR DISABLED PEOPLE

**TOILETS FOR DISABLED PEOPLE** 

#### Please keen in mind:

**INFORMATION BOARD** 

**SNACK BARS** 

DISABLED)

ACCESS RAMP

**EXERCISE ZONE** 

**FOOT SHOWER AT THE EXIT** 

**RECYCLING BINS AT THE EXIT** 

**BEACH WATCHTOWERS** 

CHILDREN PLAY AREA

SMALL SHELTER FOR LIFEGUARDS

WASTEPAPER BASKETS AT THE EXIT

WALKWAYS/GANGWAYS AT ENTRANCE/EXIT

- It is prohibited to operate any motorized vehicle on the beach and camping is forbidden.
- It is forbidden to dispose of waste and rubbish except in the containers provided.
- The mooring of boats in high season is prohibited.
- Animals are prohibited from beach areas.
- Unauthorized selling of goods and services is prohibited on the beach and beach areas.
- It is prohibited to place sun-umbrellas and seating on the beach before 9:00 hours.
- In the bathing areas it is prohibited to practice sports or game activities which could be a nuisance or danger
- Noise is a disturbance to the people and to the environment. Please respect the tranquility and rest of others. UNDERTAKINGS IN LOW SEASON
- The use of soaps and detergents is prohibited in the beach installations.

NEAREST HOSPITAL: Hospital Comarcal de Torrevieja, about 7 Km. away (Los Balcones; N332 →CV 95)

Emergency: 112 Local Police: 092 ---649.900.304 National Police: 091

# **UNDERTAKINGS IN HIGH SEASON**

Analysis of sea water quality and publication of the results

Flying and displaying of the flags which inform about the sea conditions according to the meteorological or the presence of a sea plagues, such as jellyfish, or waste water

Guaranty the service of police vigilance, every day, continuously

Establishment of designated areas with buoys for the exclusive use for the beach users and channeled area for embarking

Guaranty that the licenses holders of the temporary installations adjust their activities to regulated conditions

Mechanical cleaning and daily screening of the sand

Maintaining the information panels in a good condition Maintaining the foot showers for optimum functionality

Provision for persons with reduced mobility, portable toilets, changing rooms, shade adapted areas.

Presence of lifeguards every day, continuously

Daily and continuous collection of the contents of the waste baskets and rubbish bins Closing beach reason: notified by megaphone. When open: notified on information board

Guaranty of a vigilant Police service.

Maintaining the information panels in a good condition.

Fortnightly collection of the contents of the waste paper baskets and rubbish bins.

Mechanical cleaning sand sieve, if the Technician of Cleaning Dpt. Considers it necessary.

# OFFICE OF TOURIST INFORMATIÓN FOR THE BEACHES OF ORIHUELA - Plaza del Oriol. 1 03189 Orihuela Costa

Here you can find information about Hotels, Bars and Restaurants, social and cultural activities, etc. Opening hours: from Monday to Friday, from 8:30 to 14:30 - info 24h Touch Screens located in Orihuela Costa Town Hall and C.Cial, Zenia Boulevard touristinfo\_orihuelap@gva.es

**2** 966.07.61.00 **3** 966.76.12.50

TIMETABLE

DAILY SAND CLEANING, CLEARANCE WASTEPAPER

BASKETS-RUBISH BINS

From 22:00h to 14:00h

LIFEGARD, LIFEBOATS

From 15 th June to 15 th September

From 10:00h to 20:00h

HIGH SEASON: From 15 June to 15 September. HIGHEST SEASON: 1 July to 31 August

COMPLAINS AND SUGGESTIONS - Plaza del Oriol, 1 03189 Orihuela Costa

You can present your complaints, reclamations or suggestions about the beach service in the Municipal Office of Coast

from Monday to Friday from 9:00 to 14:00 **2** 966.07.61.00 **3** 966.76.12.50 **3** costa@orihuela.es

TEMPORADA BAJA: From 16 September to 14 June

JUNE/2025